

IULDUG System transfers over 30 days old.

Introduction:

Traditionally the IULDUG system has allowed transactions to be entered within a window of 30 days after the actual physical transfer occurred. Any entry made outside this window will not be accepted by the system. This is to protect the counter party because otherwise it could be possible to enter a transaction many months after it had occurred, triggering a substantial demurrage charge over which the counter party had no visibility.

Solution:

If from time to time it does become necessary to enter a transaction that occurred outside the 30 day window the system allows for transfers to be entered outside this window subject to the procedure detail below:

1. Create an entry for the specific ULD or ULD's using a date within the past 30 days. Click Transfer.

ULD ID	Condition	Demurrage	Damage	Covers	Nets	Straps	Fittings	Doors
AAZ	0	66666	DS	0	0	0	0	0

2. Open the specific transfer record from "Transfers" and click the yellow "Create UCR Dispute" button.

ULD Number	Type	Status	Damage Description	Demurrage Code	Fire Covers	Nets	Straps	Fittings	Doors
8880000051		COMPLETED	SER	DEF	0	0	0	0	0

3. The Create Dispute box will appear, either leave the default title (a serial number) or type in a name.

Create Dispute

Dispute Title

Date change request

Create

4. The next screen is the dispute screen. The “transfer date” box will show the previously entered date but can now be edited. Enter the desired transfer date (the box will then highlight yellow) and also green “Request” and yellow “Cancel” buttons will appear on the top right corner of the screen. You can also add a message in the chat box at the bottom right of the screen, this will be visible to the other party.

ULD Number	Status	Damage Description	Fire Covers	Nets	Straps	Fittings	Doors
ULD 000001	SCR		0	0	0	0	0

5. Click the green “Request” button.
6. The dispute request will now show up on the dashboard of the counter party, for them to respond. If they do not respond they will receive a reminder notification after seven days which will advise them that if they do not accept within a further seven days, the dispute request will be automatically accepted.
7. If the opposing party does not accept the change of date, then this will go back to the original party as a further step in the dispute which will have to be resolved between the two parties through the chat function or off line by email.

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